

# **PATS PEAK SKI AREA**

## **Tubing Supervisor**

### **Job Description**

**Position:** Tubing Supervisor

**Updated:** Dec.8,2016

**Manager:** Director of Base Area Services-Sarah Demmons

#### **Overview:**

Supervises Tubing Park and staff. Tubing Supervisor is in charge of above stated area and ensures that all employees adhere to all company rules. Ensures that Tubing Attendants maintain the loading and unloading areas, performs crowd control, checks tubing tickets and season passes. This is an outside job working in a variety of winter weather elements. The Tubing Supervisor ensures that the daily operation of the Tubing Park is done in a safe and efficient manner while promoting positive guest relations with riders and staff.

#### **Job Description:**

**The supervisor will delegate, monitor and be responsible for:**

- Loading and unloading customers on and off the tubes.
- Shoveling and removing snow; maintaining ramp and waiting areas.
- Providing information to customers.
- Assisting guests loading onto the chair lift.
- Checking tickets and passes.
- Handling crowd control in lift queue areas.
- Monitoring the safety of guests in the tubing lanes and unload area.
- Creating weekly work schedules for tubing park staff
- Coordinating relief and lunch breaks for attendants
- Completing all daily lift paperwork.
- Ensuring that equipment is safe and reports to Director anything that is unsafe or broken.

#### **What we expect of you:**

Working outside can be both challenging and rewarding. The Tubing Park operates snow or shine for our guests. Must be able to stand for extended periods, shovel snow and maintain load and unload areas in the Tubing Park. Attendance, grooming standards, and guest service are the hallmarks of a successful Tubing Park Supervisor. We look for mature, responsible, upbeat and animated individuals to join our team. A smile and good attitude is naturally part of your uniform. Remember, you are setting the example and the pace for the rest of the staff in the tubing park. Read the attached Job Hazard Assessment.

#### **Requirements:**

- Ability to perform the required functions of the Tubing Park Supervisor.
- Ability to stand for long periods and meet physical demands of repetitive work.
- Ability to work under varying weather conditions, often extreme in nature.
- Ability to provide accurate information and maintain good attitude during stressful situations.
- Ability to speak clearly and communicate thoroughly with customers and staff.
- Willing to work overtime, holidays, and weekends as requested by the Manager.

#### **What to expect from us:**

Generally work schedules vary, six days a week, weekends and holidays are a must. Schedules are influenced by weather conditions, and guest attendance. Pats Peak provides uniforms, you need to provide warm footwear (boots), gloves, snow pants, sunglasses, etc. Employment for the season is usually from the beginning of December through the end of March. We offer free skiing, rentals and lessons; meal discounts and discounts in our retail shop.