



Boot Room Employee Job Description

Position: Boot Room Employee

Updated: September 2021

Supervisor: Boot Room Supervisor

Overview:

Select boots for guests, assist in proper fitting and return to shelves when they are turned in.

Job Description:

- Fit and dispense all ski and snowboard boots.
- Maintain fleet – clean and maintain boot stock.
- Customer Service
- All other duties as assigned.

What we expect of you:

A friendly, positive attitude and exceptional customer service skills are required. Time management skills are important in this fast paced environment and working collaboratively in a team environment.

Requirements:

- On your feet for long hours.
- Involves repetitive wrist motion.
- Ability to work weekends and holidays.
- Ability to work in a fast-paced environment.
- Work well with other team members.
- Wear uniform at all times while on duty.
- Cell phone use not allowed during working hours.

What to expect from us:

Work schedules vary, seven days a week. Schedules are influenced by weather conditions and guest attendance. Pats Peak provides uniform shirts; you need to provide Khaki pants. Employment for the season is usually from the beginning of December through the end of March. We offer free skiing, rentals and lessons; meal discounts and discounts in our retail shop.



Rental Shop Cashier Job Description

Position: Rental Shop Cashier

Updated: September 2021

Supervisor: Rental Shop Cashier Supervisor

Overview:

Rental sales and customer service

Job Description:

- Knowledge of point of sale computer system (will train).
- Well rounded knowledge of skiing and snowboarding.
- Accurate cash handling.
- Strong customer service skills.
- All other duties as assigned.

What we expect of you:

A friendly, positive attitude and exceptional customer service skills. Time management skills are important in this fast paced environment as well as the ability to work collaboratively in a team environment. Read the attached Job Hazard Assessment.

Requirements:

- On your feet for long hours.
- Background check.
- Ability to work weekends and holidays.
- Ability to work in a fast-paced environment.
- Work well with other team members.
- Wear uniform at all times while on duty.
- Snow removal and cleaning duties as assigned
- Cell phone use not allowed during working hours..

What to expect from us:

Work schedules vary, seven days a week. Schedules are influenced by weather conditions and guest attendance. Pats Peak provides uniforms shirts; you need to provide Khaki pants. Employment for the season is usually from the beginning of December through the end of March. We offer free skiing, rentals and lessons; meal discounts and discounts in our retail shop.



Rental Ski/Snowboard Tech Job Description

Position: Rental Ski/Snowboard Tech

Updated: September 2021

Supervisor: Tech Supervisor

Overview:

Select appropriate equipment, adjust bindings and dispense equipment to guests.

Job Description:

- Must be 17 years of age or older.
- Customer Service
- Dispense all skis & snowboards.
- Maintain fleet of skis and snowboards to include sharpening & waxing.
- All other duties as assigned.

What we expect of you:

Successful completion of the certification process. A friendly, positive attitude and exceptional customer service skills are required. Time management skills are important in this fast paced environment and working collaboratively in a team environment. Read the attached Job Hazard Assessment.

Requirements:

- On your feet for long hours.
- Involves repetitive wrist motion.
- Ability to work weekends and holidays.
- Ability to work in a fast-paced environment.
- Work well with other team members.
- Wear uniform at all times while on duty.
- Cell phone use not allowed during working hours.

What to expect from us:

Work schedules vary, seven days a week. Schedules are influenced by weather conditions and guest attendance. Pats Peak provides uniforms shirts; you need to provide Khaki pants. Employment for the season is usually from the beginning of December through the end of March. We offer free skiing, rentals and lessons; meal discounts and discounts in our retail shop.